

MXfilter - Advanced Email Filtering

It's smartest way to safeguard your email communication

Email is the most important means of communication in today's business world. Spam, however, remains the most serious threat to productivity and resource efficiency in email communication.

Cyber-criminals are motivated by financial gain, the challenge, ideology or simply mischief. The anti-spam and virus filter from **Synapse - MXfilter** – is a “must have” for any organisation wishing to protect itself from spam, virus, phishing and malware attacks. **MXfilter** applies its proprietary self-learning smart technologies to filter all email - eliminating spam before it reaches our clients' networks or inboxes or, in turn, before it can reach their valued clients.

MXfilter blocks 99.98% of all spam and has an industry leading false-positive ratio of less than one in a million. Our clients are protected from spam, viruses, and from being blacklisted as spammers themselves. 100% uptime and 10 datacentres for the service allow our clients to benefit from adding additional redundancy to their networks and have guaranteed email continuity.

With **MXfilter's** multi-tier control panel, users and admins can access quarantine, manage black/whitelists, search logs and fully configure the spam filter according to their needs. Behind the scenes clients can relax as **Synapse** offers **MXfilter** via Software as a Service (SaaS). The systems are monitored 24x7 and are fully managed, maintained, and updated in real time.

Our clients remain 100% in control over their email. Nothing ever gets lost!

Inbound Filtering - a MUST HAVE for any organisation

Why Inbound Filtering?

Detect outbreaks of new spam and malware immediately

Our unmatched spam intelligence is a direct result from technology which processes millions of emails every second of the day. **MXfilter** applies continuous improvements in secure data collection and analyses, detecting new patterns and identifying details instantly. That accumulated intelligence is shared real-time with all our clients worldwide, assuring timely protection against new threats.

Increased email continuity

Adding an extra protective layer of incoming filter to your email flow and infrastructure adds redundancy and continuity to your email delivery process. When the destination mail server is unreachable, **MXfilter** filtering systems queue the incoming email until communication is restored.

Improve resource efficiency

With our highly efficient first-level incoming filter defence running in front of your mail infrastructure, you will no longer need to deal with vast amounts of incoming email. **MXfilter** can save up to 80% of your current hardware resources!



Improve employee productivity

Our SaaS email filtering setup means that the filters are effective immediately. Through the advanced **MXfilter** features, reporting, and control functionality, you remain in full control of your mail flows and no intervention is usually required. Lost time in dealing with spam is reduced to an absolute minimum, allowing all users to concentrate fully on their business tasks.

Highlights

Ease of Deployment

A cloud based service means there's no need for expensive hardware or infrastructure. A simple change to your domain's DNS is all that is usually required.

Easy to Use

Become spam and virus free in less than 2 minutes! Adding the domain with the destination mailserver to the filter, and then switching mx-records to activate, is all that's needed for protection from incoming email threats. Our filters are optimally configured and continuously updated. No user-intervention is required, though all control options are readily available.

Filter Quality and Efficiency

MXfilter is highly efficient! Our incoming email filters have an industry leading rate of nearly 100% filtering accuracy with close to 0 false positives.

Supported Mail Servers

Our solution is fully independent of the mail-infrastructure and hence supports any SMTP compatible mail server such as: Microsoft Exchange, Zimbra, Postfix, Exim, Gmail, Lotus and countless others.

Full Support & Updates

Do not waste time on administrating the system! We fully manage, maintain, monitor and update the incoming filter, which is synchronised real-time with our central data bases worldwide for receiving the latest threat intelligence.



Quarantine & Reporting

Want to check how the Incoming Filter is doing? **MXfilter** offers a comprehensive log-search tool that provides the status of any email that passed through our systems. The tool has advanced quarantine options accessible at various permission levels. Quarantine items can be viewed via web, through IMAP, or in periodic protection reports. These can be sent as PDF or HTML files and summarise spam and viruses that the filtering service has protected the domain or address from, with direct release from quarantine options.

Delivery Queue

MXfilter delivery queuing adds an extra redundancy level when the destination server cannot be reached. Queued messages are pushed to the destination mail server when reachable again, preventing email from being lost or bounced back to the sender. Queued email can be accessed and read via the web-based interface.

Administration

It's easy to manage your incoming email filters! Through the MXfilter web-interface, all functionality including automatic user detection, LDAP support, attachment management, white- and black-listing tools are readily available.